

# SmartServices® NEW FEATURES

We're always improving and adding features to SmartServices. If there's an improvement or feature you'd like to see on the Dashboard, please let us know by emailing [info@conairgroup.com](mailto:info@conairgroup.com).



## NOW INTRODUCING: CHANGING USER ROLES!

Our permissions are tied to the user roles. At the time of writing this document, every company has 4 roles; **Employee**, **Senior Employee**, **Manager**, and **Senior Manager**. Each role has a different set of permissions. We have a separate document dedicated to User roles.

One of the permissions is to access "machine control." That means that only the role which has the "machine control" permission can access the machine control feature. Therefore, we now enable the **Admin** user(s) of the company to change the role of other users.

First Name
Alan
HR Contact Email
alanders@conairgroup.com
HR Contact Phone
HR Contact Phone
Roles
Admin ✕

Save Changes	
User Information	
First Name	Last Name
Alan	Landers
HR Contact Email	
alanders@conairgroup.com	
HR Contact Phone	
HR Contact Phone	
Roles	
Admin ✕	
Employee	
Manager	
Senior Employee	
Senior Manager	

### How It Works:

- A new user role will be created which will be called **Admin**.
- Only the **Admin** users will be able to change the roles of existing users.
- They will be able to see a **Roles** field in the **User Details** page and could choose **Role** from the drop-down list.
- When adding a new user to SmartServices, the **Manager** and **Senior Manager** roles would still be able to add new users, but they won't be able to see the **Admin** role on the list. That means they cannot add an **Admin** user.
- Only **Admin** users can add another **Admin** user.